QUALITY POLICY

Charles Faram & Co Ltd.'s Quality Policy Values are to
"Help brewers create great beer".

Using the ISO 9001:2015 Standard guidelines and our company core values; our focus is to –

- **Deliver Quality Products**
- **Be the Preferred Supplier**
- **Provide Great Customer Service and Experience**
- **Lead on New and Improved Varieties**

We will provide professional and efficient service to meet our customers' requirements. This achievement will result in securing efficiency and enhancement of long-term profitability.

The Management Team bears the responsibility for establishing, maintaining and implementing the system for controlling those particular activities for which they are responsible. We undertake to ensure through instruction, practical example and training that quality is the aim of all members of the Organisation and that each employee has a proper understanding of the importance of the quality system function and its direct relevance to the values of the company and success of the Organisation.

Equally every employee is responsible for and will be trained to perform the duties required by their specific role. Furthermore, the Organisation will ensure that any sub-contractors employed for a particular function will meet specified requirements and will accept responsibility for their work.

The Organisation has a policy of continual improvement and setting of quality objectives in line with the framework laid down within ISO 9001:2015 Standard and our core values.

We hereby certify that this Quality Management System and the Standard Operating Procedures accurately describe the quality system in use within the Organisation. This satisfies the requirements of ISO9001:2015 using a risk-based thinking approach making us proactive rather than purely reactive, preventing or reducing undesired effects and promoting continual improvement.

The Quality System will be monitored regularly under the Top Management's ultimate responsibility with regular reporting of the status and effectiveness at all levels.